Report Disclosure Indexes

HKEX Listing Rules-Appendix C2 Environmental, Social, and Governance (ESG) Reporting Guide

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	KPI B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.	109
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	Risks and Opportunities	Specification of the time frame (short term, medium term, or long term) during which each identified climate-related risk and opportunity is reasonably expected to impact the issuer.	71-73
		Explanation of how the issuer defines short term, medium term, and long term, and how these definitions are linked to the scope of its strategic decision-making planning.	71-73

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	and Value Chain	Description of where climate-related risks and opportunities are concentrated within the issuer's business model and value chain (e.g., geographical regions, facilities, and types of assets).	71-73
	Strategy and	Providing information on how the issuer has addressed and plans to address significant climate- related risks and opportunities in its strategies and decisions, including how the issuer plans to achieve any climate-related targets it has set and any targets required by law or regulation.	71-73
	Decision-Making	Providing information on how the issuer currently plans to provide resources for its actions to address significant climate-related risks and opportunities, both presently and in the future.	71-73
	Financial Position, I	Performance, and Cash Flow	
Aspect D-II Strategy		How climate-related risks and opportunities affect an issuer's financial position, financial performance, and cash flow during the reporting period.	71-72
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	Expected Financial Impacts	After considering its strategy to manage climate-related risks and opportunities, and taking into account the following, the issuer anticipates how its financial performance will change in the short, medium and long term.	71-72
		Based on the issuer's strategy to manage climate-related risks and opportunities, and how its financial performance and cash flow are expected to change in the short, medium and long term.	71-72
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Self-Regulatory Guidelines No. 14 for Companies Listed on Shanghai Stock Exchange-Sustainability Report Trial

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	7	Water Resource Utilization	Clause 36	105
	8	Circular Economy	Clause 37	78-81,106
	9	Rural Revitalization	Clause 39	6-7,52-55
	10	Social Contribution	Clause 40	60-61,103
	11	Innovation- Driven Development	Clause 42	18-25,96-97
	12	Science and Technology Ethics	Clause 43	97
	13	Supply Chain Security	Clause 45	39,106,108-109
	14	Equal Treatment of Small and Medium Enterprises (SMEs)	Clause 46	39-40,108
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	16	Data Security and Customer Privacy Protection	Clause 48	43-49,97-98
	17	Employee	Clause 50	62-67,100-103
	18	Labor union safeguards		63-64,101
	19	Technology for Disaster Prevention and Relief		47,97-98
	20	Promotion of digital and intelligent inclusiveness		50-52

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	24	Anti-Unfair Competition	Clause 56	95
	25	Corporate Governance and Internal Control Management		84-88,92-95,106
	26	ESG Management		89-91

Ten Principles of the UN Global Compact

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	Principle 2: Make sure that they are not complicit in human rights abuses	62
	Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining	64
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	Principle 5: The effective abolition of child labor	101
	Principle 6: The elimination of discrimination in respect of employment and occupation	62
	Principle 7: Businesses should support a precautionary approach to environmental challenges	71-73
Environment	Principle 8: Undertake initiatives to promote greater environmental responsibility	70,74
	Principle 9: Encourage the development and diffusion of environmentally friendly technologies	75-76
Anti-Corruption	Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.	107

UN Sustainable Development Goals (SDGs)

SDGs	Practices of China Mobile	Page(s)
1 POVERTY	China Mobile comprehensively implemented support measures in areas such as talent, intelligence, consumption, industry, and people's livelihoods, mobilizing social forces to donate RMB117.16 million in charitable assistance and directly purchasing and helping to sell agricultural products worth RMB940 million.	52-55
2 ZEBO HUNSER	Using strategies such as constructing 5G+ high-standard farmland and developing AI-based grain storage models, China Mobile increased yield per acre, conserve water and fertilizers, and enhance grain storage security. By 2024, 863 new 5G smart agriculture projects have been implemented.	55
3 GOOG HEALTH AND WELL SEING	The Heart Caring Campaign has donated a total of RMB230 million to support the treatment of impoverished children with congenital heart disease, offering free treatment to 7,936 diagnosed children. A four-in-one occupational health system has been established to safeguard employee health and safety. The Company is driving the decentralization of high-quality medical resources, with 253 new grassroots healthcare demonstration projects planned for 2024.	55,60,65
4 QUALITY EBUCATION	Using the "Four New" strategy to support the digital transformation of the education sector, China Mobile has developed the <i>Wutong Honghu</i> Digital-intelligent Talent Nurturing Platform. An integrated solution combining "smart campus platform + hardware + electronic student ID cards + rights" has been created. By the end of 2024, 1,552 new smart campuses had been constructed. Additionally, by the end of 2024, the 'Blue Dream - China Mobile Education Donation Program' had trained over 130,000 primary and secondary school principals in central and western China.	38,55,60
5 EQUALITY	China Mobile promoted diverse and equal opportunities, with a focus on recruiting talent from different genders and age groups, while striving to build a diverse workforce. In 2024, the proportion of female employees was 51.93%.	62
6 CLEAN WATER AND SANITATION	In daily operations, China Mobile advocates for water conservation, encourages rainwater harvesting, strictly controls wastewater discharge, reduces unnecessary water consumption, and achieves the set goal of 'zero growth in per capita water usage.	105
7 AFFORDABLE AND CLEAN ENERGY	The total green energy generation for the year amounted to 290 million kWh, equivalent to a reduction of 160,000 tons of carbon dioxide emissions. The Company actively participated in green electricity trading, purchasing more than 3.5 billion kWh of green electricity, which resulted in a reduction of over 1.87 million tons of carbon dioxide emissions.	77
8 DECENT WORK AND ECONOMIC GROWTH	Adhering to the Talent Strengthening Enterprise strategy, China Mobile views talent as the foremost resource for innovation and development. The Company actively protects employees' rights, ensures their safety and health, fosters their growth and development, and works towards building harmonious and stable labor relations, providing robust and effective talent support for the Company's high-quality development.	62-67
9 MOUSTEY INCOMINE AND INFRASTRUCTURE	Fully implementing "Two New Elements" upgrade: China Mobile expedites the development of new information infrastructure and new information service systems, promotes the reform of high-quality R&D management mechanisms, drives industrial innovation through technological advancements, and accelerates revolutionary breakthroughs in technology, innovative allocation of production factors, and deeps industrial transformation and upgrading.	12-25
10 REQUIED NEGRALITIES	China Mobile continues to improve the balance and accessibility of information services, ensuring that the general public can 'afford and effectively use' the network. By the end of 2024, the 4G network had covered 99.7% of administrative villages nationwide, while the 5G network had achieved near-continuous coverage in rural towns across the country. The Company continued offering tariff discounts to key groups such as the elderly, the disabled, and those lifted out of poverty, and enhanced the digital literacy and skills of the elderly.	50-52
11 SUSTAINABLE OFFICES AND COMMUNITIES	Building the 'Network + Cloud + OneCity + Industry Application' capability system, China Mobile concentrated on four key areas: urban governance, livelihood services, industrial economy, and ecological livability, to support the digital transformation of cities. By the end of 2024, 415,000 villages had met the standards for digital rural construction.	36-37,55
12 RESPONSIBLE CONCURRENCE AND PRODUCTION	Focusing on the health and safety of young people's Internet use, China Mobile actively guided them to use the Internet properly and responsibly. The Company continues to carry out customer rights protection through the Sunshine Action, strengthening the creation of a strong reputation for Heartwarming Service. Moreover, the Company established a product quality control system that oversees key checkpoints, ensuring rigorous management of commercial access and iteration processes.	45,99
13 CLIMATE ACTION	Incorporating climate change responses into the overall corporate development strategy, China Mobile continuously enhances the environmental governance framework, clarifies responsibilities at all levels, anchors the 'dual carbon' goals, formulates forward-looking strategies, gradually builds a detailed climate change risk management system, and establishes multi-level quantitative indicators to ensure efficient implementation of actions.	68-74
14 LIFE BELOW WATER	Actively responding to the Ministry of Ecology and Environment's 14 th Five-Year Plan for National Marine Ecological Environment Protection, China Mobile carries out the Ocean Blue Circle project in Taizhou City, actively exploring new models for ocean pollution governance.	82
14 UFE BEIGHWAITER 15 DET LAND 15 DET LAND	Leveraging high-density network coverage and advanced information technology, China Mobile assists in the establishment of an intelligent environmental monitoring system. 5G-enabled smart management solutions help to curb ecological damage, contributing communication capabilities to the protection of ecologically fragile areas and biodiversity.	82
16 PARE JUSTICE AND STRONG PRINTING PRINTING STRUCTURES	Continuing to promote the development and improvement of the modern enterprise system, China Mobile strictly fulfills information disclosure responsibilities, maintains communication with stakeholders, advances reforms, and enhances risk control and compliance management systems.	84-95
17 PARTINESSHPS FOR THE SOALS	China Mobile has hosted the China Mobile Global Partners Conference for 12 consecutive years. By the end of 2024, the Company had more than 160 strategic partners and over 300,000 partners across various industries. The "10¹-10²-10³-10⁴ Partners Initiative had gathered more than 1,400 blockchain-based enterprises. China Mobile also actively pursued equity investment strategies to continue to expand international exchange and cooperation channels.	40-41

GRI Content Index

Note China Mobile has reported in accordance with the GRI Standards for the period between January 1 and December 31, 2024.

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	6. Access to essential services	99	
	7. Education and awareness	32-33	
	1. Community involvement	59-61,103	
	2. Education and culture	53-55	
Community involvement and development	3. Employment creation and skills development	53-55	
	4. Technology development and access	53-55	
	5. Wealth and income creation	53-55	
	6. Health	60	
	7. Social investment	47, 53-55, 60-61	