

# Independent Assurance Report



## ASSURANCE STATEMENT

### SGS-CSTC'S REPORT ON SUSTAINABILITY ACTIVITIES IN THE CHINA MOBILE LIMITED'S 2023 SUSTAINABILITY REPORT

#### NATURE OF THE ASSURANCE/VERIFICATION

SGS-CSTC STANDARDS TECHNICAL SERVICES CO., LTD. (hereinafter referred to as SGS) was commissioned by CHINA MOBILE LIMITED (hereafter as "China Mobile") to conduct an independent assurance for partial data of the China Mobile's Limited's 2023 Sustainability Report (hereinafter as Specify Performance Information).

#### INTENDED USERS OF THIS ASSURANCE STATEMENT

This Assurance Statement is provided with the intention of informing all China Mobile's Stakeholders.

#### RESPONSIBILITIES

The relevant information in the China Mobile's Limited's 2023 Sustainability Report verified in this assurance process is the responsibility of the management and relevant functional departments of China Mobile. SGS has not been involved in the preparation of any of the material related to these data.

Our responsibility is to express an opinion on the data within the scope of verification with the intention to inform all China Mobile's stakeholders.

#### ASSURANCE STANDARDS, TYPE AND LEVEL OF ASSURANCE

The SGS ESG & Sustainability Report Assurance protocols used to conduct assurance are based upon internationally recognised assurance guidance and standards including the principles of reporting process contained within the Global Reporting Initiative Sustainability Reporting Standards (GRI Standards) GRI 1: Foundation 2021 for report quality, GRI 2 General Disclosure 2021 for organisation's reporting practices and other organizational detail, GRI 3 2021 for organisation's process of determining material topics, its list of material topics and how to manages each topic, and the guidance on levels of assurance contained within the AA1000 series of standards or ISAE3000.

The assurance of this Specify Performance Information has been conducted according to the following Assurance Standards:

- SGS ESG & SRA Assurance Protocols (based on GRI Principles and guidance in AA1000)

Assurance has been conducted at a moderate level of scrutiny.

#### SCOPE OF ASSURANCE AND REPORTING CRITERIA

The scope of the assurance, based on the SGS Sustainability Report Assurance methodology, included the selected 2023 sustainability development Specify Performance Information listed below. Other data and information disclosed were not included in this assurance process. Financial data drawn directly from independently audited financial accounts has not been checked back to source as part of this assurance process.

Economic Indicators	Number of Tier 1 centralized procurement suppliers; Number of Tier 2 centralized procurement suppliers; Proportion of local suppliers in Tier 1 centralized procurement suppliers; Proportion of local suppliers in Tier 2 centralized procurement suppliers; Number of information verifications on Tier 1 centralized procurement suppliers; Number of remote rural villages with broadband service newly launched in the "Universal Telecommunications Service Project" ; Number of customer complaints about spam handled; Number of times emergency communications support was provided; Number of emergency vehicles dispatched (Vehicle-times); Number of emergency support equipment installed (Set-times); Number of personnel involved in emergency support (Number).
Social Indicators	Number of new training rural primary and secondary school principals in central and western China in 2023; Cumulative number of impoverished children receiving free CHD screening under the "Heart Caring" Campaign; Number of total employee participations in training; Proportion of female employees; Proportion of ethnic minority employees; Number of new employees; Number of employees who resigned; Anti-corruption and integrity education events held; Number of people receiving anti-corruption and integrity education and training.

Environmental Indicators	Purchased electricity consumption; Natural gas consumption; LPG consumption; Coal gas consumption; Coal consumption; Gasoline consumption; Diesel fuel consumption; Total direct GHG emissions (Scope 1); Total indirect GHG emissions (Scope 2); Scope 3 GHG emissions - Category 6: business travel; Scope 3 GHG emissions - Category 7: employee commuting; Number of inter-provincial video conferences organized by the headquarters
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**ASSURANCE METHODOLOGY**

The assurance comprised a combination of pre-assurance research, on-site interviews with relevant employees and departments located at China Mobile Building of No.28&No.29, Financial Street, Xicheng District, Beijing, P. R. China, documentation and record review and validation with employees relevant by login related systems.

**LIMITATIONS AND MITIGATION**

This assurance methodology is group verification, the original data of all subsidiaries under China Mobile has not been traced.

The assurance process only involved interviews with the heads of relevant departments and certain employees of headquarters as well as validation of relevant documents. No external stakeholder involved.

The GHG data within the scope of this assurance has not been verified by an external third party, and the on-site assurance of this data is only based on sampling. The GHG data (Scope 3) of the report was estimated only.

Only Specify Performance Information selected were involved in the assurance process, other information was not involved.

**STATEMENT OF INDEPENDENCE AND COMPETENCE**

The SGS Group of companies is the world leader in inspection, testing and verification, operating in multiple countries and providing services including management systems and service certification; quality, environmental, social and ethical auditing and training; environmental, social and sustainability report assurance. SGS affirm our independence from China Mobile, being free from bias and conflicts of interest with the organisation, its subsidiaries and stakeholders.

The assurance team was assembled based on their knowledge, experience and qualifications for this assignment.

**FINDINGS AND CONCLUSIONS**

**ASSURANCE/VERIFICATION OPINION**

On the basis of the methodology described and the verification work performed, the relevant information in the China Mobile's Limited's 2023 Sustainability Report verified in this assurance process is accurate, reliable and provides a fair representation of China Mobile sustainability activities' performance in 2023.

The assurance team is of the opinion that these data can be used by the Reporting Organization's Stakeholders.

**FINDINGS AND RECOMMENDATIONS**

Good practices and recommendations for sustainability report and management process were described in the internal management report which has been submitted to the management department of China Mobile for continuous improvement.

Signed:



For and on behalf of SGS-CSTC

David Xin

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