

Independent Assurance Report



ASSURANCE STATEMENT

SGS-CSTC'S REPORT ON SUSTAINABILITY ACTIVITIES IN THE CHINA MOBILE LIMITED'S 2022 SUSTAINABILITY REPORT

NATURE AND SCOPE OF THE ASSURANCE/VERIFICATION

SGS-CSTC STANDARDS TECHNICAL SERVICES CO., LTD.(hereafter as "SGS") was commissioned by CHINA MOBILE LIMITED (hereafter as "China Mobile") to conduct an independent assurance of the Chinese version of China Mobile's 2022 Sustainability Report (hereafter as "the Report"). An on-site and remote assurance process was executed for the headquarters of China Mobile Limited, China Mobile Yunnan Company Limited, China Mobile Fujian Company Limited, and China Mobile Shandong Company Limited.

INTENDED USERS OF THIS ASSURANCE STATEMENT

This Assurance Statement is provided with the intention of informing all China Mobile's Stakeholders.

RESPONSIBILITIES

The information in the Report is the responsibility of the management and relevant functional departments of China Mobile.

Our responsibility is to express an opinion on the text, data, graphs and statements within the scope of verification with the intention to inform all China Mobile's stakeholders.

ASSURANCE STANDARDS, TYPE AND LEVEL OF ASSURANCE

The SGS ESG & Sustainability Report Assurance protocols used to conduct assurance are based upon internationally recognized assurance guidance and standards including the principles of reporting process contained within the Global Reporting Initiative Sustainability Reporting Standards (GRI Standards) GRI 1: Foundation 2021 for report quality, GRI 2 General Disclosure 2021 for organization's reporting practices and other organizational detail, GRI 3 2021 for organization's process of determining material topics, its list of material topics and how to manages each topic, and the guidance on levels of assurance contained within the AA1000 series of standards.

The assurance of this report has been conducted according to the following Assurance Standards SGS ESG & SRA Assurance Protocols (based on GRI Principles and guidance in AA1000)

Assurance has been conducted at a moderate level of scrutiny.

SCOPE OF ASSURANCE AND REPORTING CRITERIA

The scope of the assurance included evaluation of quality, accuracy and reliability of specified performance information as detailed below and evaluation of adherence to the following reporting criteria:

- GRI Standards 2021 (Reference)
- HKEX Environmental, Social and Governance (ESG) Reporting Guide

The scope of the assurance, based on the SGS Sustainability Report Assurance methodology, included the selected key performance data listed below. Other data and information disclosed were not included in this assurance process. Financial data drawn directly from independently audited financial accounts have not been checked back to the source as part of this assurance process.

Economic Indicators	<ul style="list-style-type: none"> - Number of tier 1 centralized procurement suppliers - Number of tier 2 centralized procurement suppliers - Percentage of local suppliers in tier 1 centralized procurement suppliers - Percentage of local suppliers in tier 2 centralized procurement suppliers - Number of information verifications on tier 1 centralized procurement suppliers - Number of remote rural villages with broadband service newly launched in the "Universal Telecommunications Service Project" -Number of customer spam reports handled - Number of emergency communications support - Number of emergency vehicles deployed (vehicle-times) - Number of emergency support equipment installed (set-times) - Number of personnel involved in emergency support (person-times)
Social Indicators	<ul style="list-style-type: none"> - Cumulative number of rural primary and secondary school principals trained - Number of impoverished children who received free CHD treatment in 2022 - Number of training participations - Percentage of female employees - Percentage of ethnic minority employees - Total number of new employees

	- Number of resigned employees - Number of anti-corruption education activities - Number of participations in anti-corruption education and training
Environmental Indicators	- Total electricity consumption - Natural gas consumption - LPG consumption - Coal gas consumption - Coal consumption - Gasoline consumption - Diesel fuel consumption - Direct GHG emissions (Scope 1) - Indirect GHG emissions (Scope 2) - Carbon emissions from business travel - Carbon emissions from employee commuting - Number of inter-provincial video conferences organized by the headquarters

ASSURANCE METHODOLOGY

The assurance comprised a combination of pre-assurance research, remote interviews with relevant employees of the three provincial companies, on-site interviews with relevant employees and departments located at China Mobile Building of No.29, Financial Street, Xicheng District, Beijing, P.R.China. Documentation and record review and validation with employees relevant by login related systems.

LIMITATIONS OF ASSURANCE

Data tracing on headquarters and the selected three provincial companies' level, not including original data of all subsidiaries.

The assurance process only involved interviews with the heads of relevant departments and certain employees of headquarters and the selected three provincial companies as well as consultation with relevant documents. No external stakeholder is involved.

Only the key performance indicators selected were involved in the assurance process, and other information in the Report was not involved.

STATEMENT OF INDEPENDENCE AND COMPETENCE

The SGS Group of companies is the world leader in inspection, testing and verification, operating in more than 140 countries and providing services including management systems and service certification; quality, environmental, social and ethical auditing and training; environmental, social and sustainability report assurance. SGS affirm our independence from China Mobile, being free from bias and conflicts of interest with the organisation, its subsidiaries and stakeholders.

The assurance team was assembled based on their knowledge, experience and qualifications for this assignment.

FINDINGS AND CONCLUSIONS

ASSURANCE/VERIFICATION OPINION

On the basis of the methodology described and the verification work performed, the information and data within the assurance scope in the Report verified are accurate and reliable and provide a fair and balanced representation of China Mobile's sustainability activities in 2022. The Report can be used by the Reporting Organization's Stakeholders.

FINDINGS AND RECOMMENDATIONS

Good practices and recommendations for sustainability reporting and management processes were described in the internal management report which has been submitted to the management department of China Mobile for continuous improvement.

Signed:



For and on behalf of SGS-CSTC

David Xin

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