About this Report

This report is the 17th sustainability report issued by China Mobile, which mainly discloses the sustainable development efforts of the Company in the economic, social, and environmental areas. This report is an annual report. Unless otherwise specified, the reporting period is from January 1, 2022 to December 31, 2022. The last report was released in April 2022.

Report Formats

Languages: The report is available in both Chinese and English. In case of any discrepancy, the Chinese version shall prevail. The English report is translated from the Chinese version.

Versions: The report is available in both print and electronic formats, and the latter is publicly available at www.chinamobileltd.com.

Reporting Standards

The report has been prepared to comply with industry-standard sustainability disclosure guidelines while highlighting the unique characteristics of China Mobile within its industry context. We primarily referenced the following standards in this report.

- Guidelines for Self-Regulation of Listed Companies No.1 Standardized Operation, Shanghai Stock Exchange (SSE)
- Environmental, Social and Governance (ESG) Reporting Guide, Hong Kong Stock Exchange (HKEX)
- 2030 Agenda for Sustainable Development, United Nations
- GRI Standards, Global Sustainability Standards Board (GSSB)
- Ten Principles of the United Nations Global Compact
- ISO Guidance on social responsibility (ISO 26000)
- Recommendations by the Financial Stability Board (FSB) Task Force on Climate-Related Financial Disclosures (TCFD)
- Corporate ESG Report Preparation Guide (CASS-ESG 5.0), Chinese Academy of Social Sciences (CASS)

Reporting Contents and Boundaries

Following the principles of "stakeholder inclusiveness, sustainability context, materiality and completeness", China Mobile determines material topics and boundaries through a materiality assessment. Please refer to page 87 in this report for the process and results of the materiality assessment.

Reporting Scope

Unless otherwise specified, all cases and data in this report are from China Mobile Limited and its subsidiaries. For detailed information about corporate governance structure, organizational structure, ownership and legal form, service markets, size of the organization, etc., please refer to the *China Mobile Annual Report* 2022.

Currency

All monetary amounts in this report are presented in RMB (Chinese yuan) unless otherwise stated.

Data and Information Disclosure

The senior management at China Mobile reviews the content disclosed in the sustainability reports. The data and information used in the 2022 report was mainly obtained through the following channels:

- Relevant internal data collection systems and statistical reports;
- CSR practice cases submitted by provincial subsidiaries quarterly;
- China Mobile's 2022 excellent CSR practice selection;
- Qualitative and quantitative information collection questionnaires based on the report framework.

Report Assurance

In 2022, China Mobile engaged SGS-CSTC Standards Technical Services Co. Ltd. to provide independent third-party report assurance services. See pages 84-85 for the details of this assurance report.

Reader Feedback

If you have any comments or suggestions regarding the report, you are welcome to send them to the China Mobile 2022 Sustainability Report Preparation Team by scanning the QR code below. We will carefully consider your feedback and commit to protecting your information from being obtained by third parties.

