

# About This Report

This report is the 15th sustainability report issued by China Mobile Limited, which focuses on the information about our economic, social and environmental sustainable development. This report is an annual report. Unless otherwise specified, the time span is from January 1, 2020 to December 31, 2020.

## Report Formats

The report is available in Chinese and English versions. In case of any discrepancy, the Chinese version shall prevail. The English report is translated from the Chinese version.

Report version: The report is available in both print and electronic formats. The electronic format can be downloaded from our official website ([www.chinamobileltd.com](http://www.chinamobileltd.com)).

## Compilation Standards

The reporting preparation strives to conform to the current standards of sustainability information disclosure in the industry, and highlight the enterprise characteristics based on the industry background. The main reference standards in 2020 include:

- Hong Kong Stock Exchange (HKEx) *Environmental, Social and Governance Reporting Guide*;
- *United Nations 2030 Agenda for Sustainable Development*;
- *GRI Sustainability Reporting Standards* by the Global Sustainability Standards Board (GSSB);
- *Ten Principles of United Nations Global Compact*;
- *ISO Guideline on Social Responsibilities* (ISO 26000);
- *Chinese CSR Report Preparation Guide* (CASS-CSR 4.0) issued by the Chinese Academy of Social Sciences.

China Mobile has complied with the "comply or explain" provisions set forth in the HKEx Environmental, Social and Governance Reporting Guide, and this report has been prepared in accordance with the core option of the GRI Standards.

## Reporting Content and Boundary

Following the principles of "stakeholder inclusiveness, sustainability background, materiality and integrity", China Mobile determines material issues and boundaries through materiality analysis. Please refer to page 45 for the process and results of materiality analysis in this report.

## Reporting Scope

Unless otherwise specified, all cases and data in this report are from China Mobile Limited and its subsidiaries.

## Currency

All monetary amounts quoted in this report are shown in RMB (yuan) unless otherwise stated.

## Data and information disclosure

The data and information of the 2020 report were mainly collected through:

- Relevant internal data collection system and statistical reports of the Company;

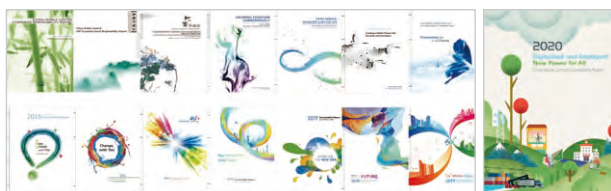
- CSR practice cases submitted by provincial subsidiaries quarterly;
- China Mobile's 2020 excellent CSR practice selection;
- Qualitative and quantitative information collection questionnaires based on the reporting framework.

## Report Assurance

In 2020, China Mobile engaged Ernst & Young Hua Ming Certified Public Accountants Firm (special general partnership) to provide independent third-party report verification service. See pages 60-61 for the verification report. The 2020 annual report of the Company contains our audited financial statements as of December 31, 2020. Details of other financial performance and operating performance can be viewed and downloaded from our official website [www.chinamobileltd.com](http://www.chinamobileltd.com).

## Report Theme and Cover Design

Themed "Digitalized and Intelligent: New Power for All", this report foresees that China Mobile will leverage its expertise to lead the integrated innovation of 5G+AICDE, further promote the use of new-generation information technology in economic and social spheres to improve people's lives, and accelerate digitalized and intelligent socioeconomic development, contributing to a community of shared future for mankind and a prosperous and better future. To highlight the theme, the cover design depicts the beautiful life in the new era under technological change with multiple intelligent scenarios. It showcases the Company's determination and power to promote sustainable development with the digitalized and intelligent power.



## Reader Feedback

If you have any comments or suggestions on this report, you can send your feedback to our reporting preparation group through the following ways. We will fully consider your opinions and suggestions, and promise to properly protect your above information from third party access.

✉ E-mail: [CR@chinamobile.com](mailto:CR@chinamobile.com)

☎ Fax: +86-10-52616167

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