

# Achievements During 2016-2020 and

## 2016-2020

Since its inception, China Mobile has been committed to accelerating the digitalization of its services as well as leading and promoting social and economic development with the help of ICT. During the 13th Five-Year Plan period (2016-2020), we were dedicated to people-centered development and earnestly fulfilled our economic, social and environmental responsibilities. Through innovative development, we gave back to society, contributing to high-quality economic and social development and creating a better digital life for all.

### Smart Development

#### Digitalized and Intelligent Infrastructure

- Built the world's largest 5G network and opened 390,000 5G base stations across the country
- Created 100 Group-level pilot projects for 15 industries
- The number of full-time R&D personnel increased by 4 times

#### Universal Service

- The total connection scale doubled
- The total number of mobile customers increased to 942 million in 2020 from 826 million in 2015
- The "Telecommunications Universal Service Project" connected 52 thousand remote rural villages to broadband cumulatively

#### Emergency Service

- Met 25,190 requests for emergency communications services cumulatively
- Dispatched 1.4258 million person-times of emergency service personnel cumulatively

### Inclusive Development

#### Poverty Alleviation and Eradication

- Dispatched more than 4,100 officials and work team members cumulatively
- Helped 1,811 counties, townships and villages shake off poverty
- Helped lift 1.08 million poor people out of poverty

#### Public Welfare

- China Mobile Charity Foundation cumulatively donated RMB 185.7 million
- Cumulatively helped 3,830 children in poverty with congenital heart disease
- Cumulatively trained nearly 50,000 primary and secondary school principals in central and western China
- Cumulatively built 2,120 multimedia classrooms

#### Employee Development

- The EAP covered over 320,000 employees
- Trained 8.517 million employees during 2016-2020 cumulatively
- The percentage of new digital talents increased to 28%

### Green Development

- The overall energy consumption per unit of telecom service cumulatively declined by 86.5% from 2015
- The overall energy consumption per unit of information flow cumulatively declined by 92.6% from 2015
- During the 13th Five-Year Plan period, we had cumulatively saved 9.85 billion kWh of electricity with energy-saving measures, equivalent to reducing CO<sub>2</sub> emissions by 6.32 million tonnes

# Prospects for 2021-2025

## 2021-2025

The next five years will be a crucial period for China to enter a new stage of economic and social development, and also a key period for China Mobile to become a world-class enterprise by building a dynamic “Powerhouse”. In 2021, we will follow the national guidelines and major goals for economic and social development for the 14th Five-Year Plan period (2021-2025), and shoulder our national, social and environmental responsibilities for prosperity, win-win and green development.

**We will continue to pursue smart development, and strive to play a major role in digitalized and intelligent transformation.**

We will continue to enhance the integrated innovation of various information technologies, empower all industries with digitalized and intelligent services, and accelerate industrial transformation and upgrade, so as to better serve the people, realize value sharing and promote sustainable economic development.



**We will continue to pursue inclusive development and strive to become a model of sharing development opportunities.**

To help build an inclusive society, we will play a critical role in eliminating rural-urban digital divide and application gap and in improving telecom service accessibility, so as to promote rural vitalization and advance sustainable social development.

**We will continue to pursue green development and strive to become a vanguard in promoting ecological civilization.**

We will seek a better path toward energy conservation and emission reduction that aligns us with industrial and social development goals, and develop innovative ICT-based plans to help boost energy conservation and emission reduction across industries and society at large, thereby contributing to environmental sustainability.

Looking into the future, China Mobile, in its drive to become a world-class enterprise by building a dynamic “Powerhouse”, will adopt our main line of development that promotes digitalized and intelligent transformation and achieves high-quality development, better serve economic and social development, and develop sustainability solutions, thereby contributing to the building of a better and sustainable community with a shared future for mankind.