

Feedback

Dear readers,

Thank you very much for taking the time to read China Mobile's "2018 Sustainability Report". In order to constantly improve the sustainability performance of China Mobile and the quality of our reporting, we shall very much appreciate your comments and suggestions.

China Mobile Report Team

March, 2019

Please rate the report on a scale of 1 to 5 (1 being the lowest and 5 being the highest) about the following aspects.

1. Your overall opinion on China Mobile Sustainability Report	
2. Your opinion on whether this report reflects significant economic, social and environmental impacts of China Mobile	
3. Your overall opinion on our communication with stakeholders	
4. Your overall opinion on information disclosure in this report	
5. Your overall opinion on the format and design of this report	

You are welcome to give more opinions and suggestions:

Contact Information:

Name: _____ Company: _____ Telephone: _____ E-mail: _____

You may send an email to China Mobile 2018 Sustainability Report Team at CR@chinamobile.com or fax the form to +86-10-52616167. We will take your comments seriously and promise not to disclose your information to any unauthorized third party.



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