

About this Report

This report is the 13th Sustainability Report of China Mobile Limited. The report discloses relevant information about our economic, social, and environmental sustainability performance. Unless otherwise stated, the time span of this report is from 1 January 2018 to 31 December 2018.

Reporting Form

This report is published in both Chinese and English and presented in both printing and online edition. (Read and download the report at www.chinamobileltd.com)

Reporting Standards

The report has been prepared to comply with globally recognized benchmarks for disclosure of sustainability information while highlighting the industry background and China Mobile's unique characteristics. The standards as key references used for developing this report include:

- Hong Kong Stock Exchange (HKEX) Environmental, Social and Governance Reporting Guide
- GRI Sustainability Reporting Standards by the Global Sustainability Standards Board (GSSB)
- United Nations 2030 Agenda for Sustainable Development
- Ten Principles of the United Nations Global Compact
- ISO Guideline on Social Responsibilities (ISO 26000)
- Chinese CSR Report Preparation Guide (CASS-CSR 4.0) issued by the Chinese Academy of Social Sciences

China Mobile has complied with the "comply or explain" provisions set forth in the HKEx Environmental, Social and Governance Reporting Guide, and this report has been prepared in accordance with the core option of the GRI Standards.

Reporting Content and Boundary

In accordance with the principles of "stakeholder engagement, sustainability context, materiality, and completeness", China Mobile determined materiality issues and their boundary through a materiality analysis (See P54-55 in this report for the process and result of materiality analysis.)

Reporting Scope

Unless otherwise stated, all the cases and data in this report were collected from China Mobile Limited and our subsidiaries (See Page 4 in this report for detailed information about our subsidiaries.)

Data and Information Disclosure

The main channels for the collection of data and information in 2018 Report include:

- Relevant data collection systems and statistical statements inside our company;
- Cases about corporate social responsibility practice submitted by provincial subsidiaries every quarter;
- China Mobile 2018 Best CSR Practices Selection;
- Questionnaires developed to collect qualitative and quantitative information based on the reporting framework.

Currency

Unless otherwise specified, all monetary figures shown in this report are expressed in RMB (yuan).

Report Assurance

In 2018, China Mobile hired Ernst & Young (special general partnership) to provide independent third-party assurance report (see P56-57). The Company's 2018 Annual Report contains details regarding audited financial statements and other financial performance and operating performance for the year ended December 31, 2018 and can be downloaded from the Company's website at www.chinamobileltd.com.

