

# About this Report

This report is the 11th Sustainability Report of China Mobile Limited, disclosing relevant information about our economic, social and environmental sustainability. Unless otherwise stated, the time span of this report is from 1 January 2017 to 31 December 2017.

## Reporting Form

This report is issued both in Chinese and English, including printing edition and online edition. (The browse and download link is [www.chinamobiletd.com](http://www.chinamobiletd.com))

## Reporting Standards

This report is compiled with great efforts to comply with relevant standards about information disclosure of sustainability which are feasible in the industry. This report has its foothold on the industry background and highlights corporate characteristics.

The standards as key references when this report was compiled include:

- The GRI Sustainability Reporting Standards issued by GSSB;
- Ten Principles of United Nations Global Compact;
- ISO Guidance on Social Responsibilities (ISO 26000);
- HKEx Guide on Environmental, Social and Governance Reporting;
- UN 2030 Agenda for Sustainable Development;
- Chinese CSR Report Preparation Guide (CASS-CSR 4.0) issued by the Chinese Academy of Social Sciences;

China Mobile had, throughout the year ended 31 December 2017, complied with the “comply or explain” provisions set forth in the HKEx Guide on Environmental, Social and Governance Reporting.

## Reporting Content and Boundary

In accordance with the principles of “stakeholder engagement, sustainability context, materiality and completeness”, China Mobile determined materiality issues and their boundary through materiality analysis (See Pages 37-38 in this report for the process and result of materiality analysis.)

## Reporting Scope

Unless otherwise stated, all the cases and data in this report were collected from China Mobile Ltd. and our subsidiaries (See Page 4 in this report for detailed information about our subsidiaries.)

## Data and Information Disclosure

The main channels for the collection of data and information in 2017 Report include:

- Relevant data collection systems and relevant statistical statements inside our company;
- Cases about corporate social responsibility practice submitted by provincial subsidiaries every quarter;
- Appraisal and selection of 2017 Best CSR Practices;
- Questionnaires developed to collect qualitative and quantitative information based on the report framework.

## Currency

Unless otherwise specified, all monetary figures shown in this report are expressed in RMB (yuan).

## Report Assurance

In 2017, China Mobile hired Ernst & Young (special general partnership) to provide independent third-party assurance report (see Pages 56-57). The company's 2017 Annual Report, regarding the details of audited financial statements and other financial performance and operating performance as of 31 December 2017, can be downloaded on the company's website [www.chinamobiletd.com](http://www.chinamobiletd.com).

## Report Pictures

In 2017, the Company organized the “China Mobile And You” employee mobile phone photography exhibition, and several outstanding exhibits are included in this report:

- Page 7, Happy Hopper by Jirimutu of China Mobile Neimenggu Company Erdos Branch Company;
- Page 8-9, Sunflower by Zhao Jianhua of China Mobile Jilin Company Baicheng Branch Company;
- Page 36, Halo by Jin Guoyun of China Mobile Guangxi Company Gulin Branch Company.



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